Appendix D - Responses and comments made by the public

Should this area remain in the Cumulative Impact Assessment	Number of responses	Yes	Νο	Don't Know
Market	49	38 – 77.6%	3 – 6.1%	8 – 16.3%
Leisure Park	49	34 - 69.4%	6 – 12.2%	9 – 18.4%
Chesterton Road/Mitchams Corner	49	26 – 53.1%	9 - 18.4%	14 – 28.6%
Petersfield stretch of Mill Road	49	35 – 71.4%	11 – 22.4%	3 – 6.1%
Romsey Stretch of Mill Road	49	30 – 61.2%	12 – 24.5%	7 – 14.3%
Hills Road	49	24 – 49%	10 – 20.4%	15 – 30.6%

A final question was asked: Are there any other comments you wish to make in regards the CIA?

Only 19 of the 49 responded to this. 13 were in favour of the Cumulative Impact, 5 were against it and 1 comment wasn't applicable.

# Comments made regarding Market Ward:

It already feel a bit drunken and unsafe at night

Little experience of the area in the evenings when issues more likely to arise

Cambridge is an international city and should have amenities to match. There are already laws to shutdown unruly and problematic establishments so why should the majority suffer because of the behaviour of a few.

If they continue to cover this it should be made up of a group of people who represent the city, proportional to the population, not just minorities for the sake of box ticking. Within this group it MUST include young people who need places to go out and meet people.

As a Mill Road resident I saw the great improvement the CIA there made. However, the CIA MUST BE OBSERVED AND ENFORCED. The exception inexplicably made by the licensing committee to the NEWLY RENEWED Mill Road CIA in favour of the large Co-op on the Mill Road Covent Garden corner has led to constant 24 hour drinking, sleeping out, and anti-social behaviour just outside the shop. Yes - RENEW - and KEEP TO IT!

There are already more than enough shops with licences to sell alcohol and evidence of alcohol related incidents and crimes in this area.

This is a central tourist zone, and the CIA is appropriate here.

Drinking in public and drunken behaviour is unpleasant to be around.

I do not believe in the existence of the CIA. The problem is about people who do anti social behaviour not the vast majority of the people who live in the area who use the licensed premises. Some of the retailers are at fault but these do not include Tesco, Co-op, Sainsbury's..its the small shops selling high alcohol and illegal tobacco

The number of incidents of violence and intimidation by intoxicated people in the are has increase significantly. It sometimes feels unsafe to walk down the street even in daylight. Alcohol drinkers carry on in parks that prohibit drinking, yelling at passersby and littering on door steps, and in many cases urinating in public.

Too much drunken disturbance especially at night

Cambridge attracts a large number of outsiders, tourists, language students, homeless. There needs to be régulation and, by and large, I think the CIA is working.

The top 4 of the 15 streets in Cambridge for Alcohol Related Crimes fall within the Cambridge City Centre area - as evidenced in the Cumulative Impact Assessment Draft Version Cambridge City Council report. This level of alcohol related crime is unacceptably high. It is therefore essential that the area remains in the CIA area in order to assist in reducing such crime.

My experience of the market area of Cambridge in the evening is that there are almost always drunk people behaving in an anti-social manner. I find it intimidating to be there on my own and uncomfortable even when I am with some one.

#### Comments made regarding Leisure Park:

Little experience of the area in the evenings when issues more likely to arise

If they continue to cover this it should be made up of a group of people who represent the city, proportional to the population, not just minorities for the sake of box ticking. Within this group it MUST include young people who need places to go out and meet people.

There are already more than enough shops with licences to sell alcohol and evidence of alcohol related incidents and crimes in this area.

This is where a lot of young people hang out - it would feel safer for my kids if there was less alcohol being consumed publicly here.

I am not familiar with this area so should not comment

I do not believe in the existence of the CIA. The problem is about people who do anti social behaviour not the vast majority of the people who live in the area who use the licensed premises. Some of the retailers are at fault but these do not include Tesco, Co-op, Sainsbury's..its the small shops selling high alcohol and illegal tobacco

The number of incidents of violence and intimidation by intoxicated people in the are has increase significantly. It sometimes feels unsafe to walk down the street even in daylight. Alcohol drinkers carry on in parks that prohibit drinking, yelling at passersby and littering on door steps, and in many cases urinating in public.

Cambridge Leisure Park falls within the top 15 streets in Cambridge for Alcohol Related Crimes - as evidenced in the Cumulative Impact Assessment Draft Version

Cambridge City Council report. This level of alcohol related crime is unacceptably high. It is therefore essential that the area remains in the CIA area in order to assist in reducing such crime.

For the same reason I gave above about the market area. (My experience of the market area of Cambridge in the evening is that there are almost always drunk people behaving in an anti-social manner. I find it intimidating to be there on my own and uncomfortable even when I am with some one.)

# Comments made regarding Chesterton Road/Mitchams Corner

Little experience of the area in the evenings when issues more likely to arise

There isn't enough places to serve the population in these areas as it is. There should be less barriers to business in these area.

There are already more than enough shops with licences to sell alcohol and evidence of alcohol related incidents and crimes in this area.

This is a residential area, and residents should be able to access alcohol in their local shops.

I am not familiar with this area so should not comment

I do not believe in the existence of the CIA. The problem is about people who do anti social behaviour not the vast majority of the people who live in the area who use the licensed premises. Some of the retailers are at fault but these do not include Tesco, Co-op, Sainsbury's..its the small shops selling high alcohol and illegal tobacco

Chesterton Road, Milton Road and Mitcham's Corner falls within the top 15 streets in Cambridge for Alcohol Related Crimes - as evidenced in the Cumulative Impact Assessment Draft Version Cambridge City Council report. This level of alcohol related crime is unacceptably high. It is therefore essential that the area remains in the CIA area in order to assist in reducing such crime.

# Comments made regarding Petersfield area of Mill Road

I am a resident and would find it very disturbing if the zone changed.

There are a lot of pubs and antisocial behaviour

I live in this area and use local shops and pubs to buy alcohol. I rarely see issues that appear to be alcohol related, but have done so a few times lately, when people who may be homeless and so live on the local streets appear affected by alcohol or other drug consumption and are shouting in an abusive way.

AND LICENSING COMMITTEE MUST RESPECT THIS! SEE ABOVE! This area DEFINITELY needs to be covered by the CIA but EXCEPTIONS MUST NOT BE MADE, as for the Co-op, less than a year after renewal, who employed extremely expensive long-winded lawyers to argue their case against representations made by large numbers of local residents, the ward councillors and the police. In no way did the licensing committee's decision in this case respect democracy and the wishes of local people!

There are already more than enough shops with licences to sell alcohol and evidence of alcohol related incidents and crimes in this area.

Don't mess with mill rd open that bridge .

this 'yes' answer is in fact a bit of a nonsense. I made representations and attended the licensing committee meeting when it considered the application for the co op at 44 Mill Road to sell alcohol. The representative for the applicants ran rings round the City legal and licensing officers. He in effect took over the discussion and told the committee members what they could d or not do. The City officers were supine and the Councillors badly informed about the Cumulative Impact Police or any of the problems associated with excessive drinking on Mill Road. When Councillor Robertson appealed the decision I attended the court in Colchester and it was depressing to see the City Council employ an expensive barristers to counter the appeal which was in effect trying to support the Council own policy. It was a farce. Given the result of the Co op appeal even if the Council decides to implement this zone again it is in effect easily challenged and in my view not worth the paper it is printed on unless the Councillors on the licensing committee making the decisions are properly briefed and informed .

Alcohol related crime has risen significantly - see your own stats above. The claims that other measures should be used first are shameful given the lack of policing presence in the area. The CIA clearly should be renewed as Mill rd is the second most popular eating/shopping area in the city attracting high numbers. It's also got a high population of young children, who use the walking route through the Mill Rd cemetery to school and this needs to be kept free of drinkers and safe. Renewing the CIA would assist in this.

This is a residential area, and residents should be able to access alcohol in their local shops. I am a resident in Petersfield, and I would strongly oppose the restriction

of alcohol sales in my locality. I want to be able to buy some beer or a bottle of wine at my convenience!

I like to live and shop locally and think the availability of alcohol in our area contributes to the vibrancy of our locality. As a Data Scientist I am suspicious of attempts to correlate alcohol related crimes with the number of retailers selling alcohol without attempting to control for other factors (such as distance from the city centre - I think we can expect central locations to have more incidents because of the greater number of people moving through and socialising in the city centre). Not everyone wants to live in the sober wasteland of Newnham.

I see too much drinking in public and drunkeness with associated unpleasant, even threatening behaviour in the area.

I do not believe in the existence of the CIA. The problem is about people who do anti social behaviour not the vast majority of the people who live in the area who use the licensed premises. Some of the retailers are at fault but these do not include Tesco, Co-op, Sainsbury's..it's the small shops selling high alcohol and illegal tobacco. The new Co-op is not the reason for the increase in Mill Road it is the lack of law enforcement.

I believe that alcohol abuse has a detrimental effect on a place's quality of life, and that the Petersfield area of Cambridge suffers disproportionally compared with the rest of Cambridge. I was deeply shocked to see that the new Co-op on Mill Road was granted a licence in 2021, despite the numerous alcohol-related problems on Mill road and the surrounding area despite the number of premises that were already licenced. The shop has had severe alcohol related incidents and crimes, which has contributed to the decline of Mill Road's amenity value for local residents. This is borne out by consultation reports which show a 27.8% rise of alcohol-related incidents and crimes in the Petersfield area, the highest increase in the city. This is appalling and every effort should be made to reverse this increase.

I am a resident of Mill street which backs onto Co-op. Since Co-op had opened its premises street drinking and drug taking has increased dramatically in my area. The cafe across the street - 5 blends is now a hangout for a group of individuals which intimidate passers by. I have been harassed by males whilst walking past and as a result I do not go to co-op after dark. My son who attends Parkside has stopped walking to and from school alone as he is intimidated going past the corner. I have seen staff members at co-op be subject to abuse and one woman had a bike thrown at her in the store by an intoxicated male. I have lived on this street for 7 years and I no longer feel safe. I don't think banning the sale of alcohol from co-op is going to help as the majority of stores still sell alcohol down mill road. Removing the seating area outside 5 blends may stop the incidents as it will no longer be a hangout during

the day. What I think would help is increased police presence on mill road especially in the afternoons and evenings. Many of these people are clearly battling alcohol and drug addiction, along with some mental health issues. Is there not street workers who can support these individuals??

In addition to my comments above I would like to say as a resident of Petersfield that it has become one of the most affected areas in Cambridge. - The number of incidents of violence and intimidation by intoxicated people in the are has increase significantly. It sometimes feels unsafe to walk down the street even in daylight. Alcohol drinkers carry on in parks that prohibit drinking, yelling at passersby and littering on door steps, and in many cases urinating in public.

I cannot comment on the other areas of Cambridge but I do know that there has been a significant increase in incidents of antisocial behaviour, littering and aggressive begging at the Petersfield end of Mill Road. This is concentrated particularly outside the Sainsbury's local, the coop and the cemetary. Also the alleyway behind Mill Road, next to the mosque is often used as a toilet. There has been an increase in noticable drug dealing in and around the cemetry during the daytime. As I'm sure you are aware there are also several individuals regularly sleeping in doorways along Mill Road. Over the summer there were tents erected in the entrance to the cemetary and the doorway of the old building society building. Please note that there are very obvious unmet health and mental health needs amongst the Mill road beggars and street drinkers, which need to be urgently addressed. It is not in anyway supportive to allow these people to congregate in large numbers along Mill Road. It has got to the point where I do not feel it is safe for our teenage daughter to go round the corner from our house to Sainsbury's, on her own after dark. Two weeks ago my husband and daughter witnessed a very distressing incident outside Sainsbury's local. A man begging became completely out of control after being turned down for money. He was extremly upset, screaming, shouting and throwing things. The police quickly arrived and he was arrested. At the very least this individual needs urgent treatment for his teeth and mental health support. (He has talked to us a little bit about his situation). In summary, the current situation is not tolerable for residents. As well as reintroducing the Cumulative Impact Zone there needs to be well thought out programme of interventions such as has been used in Milton Keynes.

I live there and have suffered drunken and aggressive street people in and around Mill Road and large numbers of young people making their way noisily to the station after a night out in Cambridge, many of them having topped up their alcohol in shops on Mill Road. As I live in Tenison Road - now very much a family residential street, as it used not to be when I moved here in (1978) - I have found it particularly bad. There is still periodic noise from groups of drunken young people but the order has improved things a lot on both counts, especially concerning street people, and I would be extremely sorry to see it go. I note the considerable rise in incidents after the Co-op licence was granted.

I live off Mill Road, close to Parker's Piece, and see daily quite how disorderly this stretching of Mill Road is. Unregulated parking on the pavement, begging, public drunkeness, cycliste and e-bike riders using the pavement with no attempt to stop that illegal activity, food delivery drivers who know nothing of the Highway code and care less.

Street drinking is a continuing problem causing anti social behaviour, crime and a poor environment

This is my neighbourhood and there are lots of issues with alcohol & street drinking here

A rise (relative to 2019/20) in alcohol crime of circa 30% in the Petersfield area of Mill Road has been recorded - as evidenced in the Cumulative Impact Assessment Draft Version Cambridge City Council report. This level of alcohol related crime is unacceptably high. It is therefore essential that the area remains in the CIA area in order to assist in reducing such crime.

I live in this area and think that there are far too many shops selling alcohol. I find beer cans and bottles tossed into my front garden every week, which I have to clear up. People even cycle along the road drinking from beer cans, which is dangerous for them and for everyone else.

We had a great deal of trouble some years ago. Also, there are too many licensed shops and the area is full of restaurants where drinks can be purchased. The CIA helped greatly to clear this up. For full details (many pages) see court case in Colchester last year and consult Councillor Richard Robertson who has been great on all this. We are at the sharp end and I cannot emphasize strongly enough that we need CIA continuation in our area.

There are far too many alcohol outlets in Mill Road. Several years ago we had many alcohol and drug related problems and the CIA helped us tremendously since we obtained it.

I live in Petersfield. The number of anti-social behaviour incidents I have witnessed in the daytime as well as the evening - is high enough that I avoid the are as much as I can. The opening of the Coop on the corner of Covent Garden and Mill road changed my life. There are intoxicated men hanging around there quite a lot. Their language is abusive and their behaviour threatening. I am a severely sight impaired woman and I simple do not feel safe in this are.

# Comments made regarding Romsey area of Mill Road

There are a lot of pubs and antisocial behaviour

As above re Mill Road - as I often walk home a former Ukrainian girl (<18)who we hosted, who now lives in Romsey rather than Petersfield - I live in this area and use local shops and pubs to buy alcohol. I rarely see issues that appear to be alcohol related, but have done so a few times lately, when people who may be homeless and so live on the local streets appear affected by alcohol or other drug consumption and are shouting in an abusive way.

There are already more than enough shops with licences to sell alcohol and evidence of alcohol related incidents and crimes in this area.

Difficult to judge but on balance cit makes sense to include the whole of Mill rd

This is a residential area, and residents should be able to access alcohol in their local shops.

I like to live and shop locally and think the availability of alcohol in our area contributes to the vibrancy of our locality. As a Data Scientist I am suspicious of attempts to correlate alcohol related crimes with the number of retailers selling alcohol without attempting to control for other factors (such as distance from the city centre - I think we can expect central locations to have more incidents because of the greater number of people moving through and socialising in the city centre). Not everyone wants to live in the sober wasteland of Newnham.

I see too much drinking in public and drunkeness with associated unpleasant, even threatening behaviour in the area.

I do not believe in the existence of the CIA. The problem is about people who do anti social behaviour not the vast majority of the people who live in the area who use the licensed premises. Some of the retailers are at fault but these do not include Tesco, Co-op, Sainsbury's..its the small shops selling high alcohol and illegal tobacco

I believe that alcohol abuse has a detrimental effect on a place's quality of life, and that the Petersfield area of Cambridge suffers disproportionally compared with the rest of Cambridge. I was deeply shocked to see that the new Co-op on Mill Road was granted a licence in 2021, despite the numerous alcohol-related problems on Mill road and the surrounding area despite the number of premises that were already licenced. The shop has had severe alcohol related incidents and crimes, which has contributed to the decline of Mill Road's amenity value for local residents. This is

borne out by consultation reports which show a 27.8% rise of alcohol-related incidents and crimes in the Petersfield area, the highest increase in the city. This is appalling and every effort should be made to reverse this increase.

I am less familiar with behaviour in this area but, especially at night, but, given its proximity to the station and number of reasons for street people to come to the area, would rather that Mill Road as a whole was included.

I live off Mill Road, close to Parker's Piece, and see daily quite how disorderly this stretching of Mill Road is. Unregulated parking on the pavement, begging, public drunkeness, cycliste and e-bike riders using the pavement with no attempt to stop that illegal activity, food delivery drivers who know nothing of the Highway code and care less.

As above, though to a lesser extent - Street drinking is a continuing problem causing anti social behaviour, crime and a poor environment

A rise (relative to 2019/20) in alcohol crime of circa 30% in the Petersfield area of Mill Road has been recorded - as evidenced in the Cumulative Impact Assessment Draft Version Cambridge City Council report. This level of alcohol related crime is unacceptably high. It is therefore essential that the area remains in the CIA area in order to assist in reducing such crime.

What happens here is often germane to what follows on our side. Alcohol and drugs are a curse on our socirety so why create soft spots for them.

#### Comments made regarding Hills Road

Little experience of the area in the evenings when issues more likely to arise

There are already more than enough shops with licences to sell alcohol and evidence of alcohol related incidents and crimes in this area.

This is a residential area, and residents should be able to access alcohol in their local shops.

I am not familiar with this area so should not comment.

I do not believe in the existence of the CIA. The problem is about people who do anti social behaviour not the vast majority of the people who live in the area who use the licensed premises. Some of the retailers are at fault but these do not include Tesco, Co-op, Sainsbury's..its the small shops selling high alcohol and illegal tobacco

Hills Road falls within the top 15 streets in Cambridge for Alcohol Related Crimes as evidenced in the Cumulative Impact Assessment Draft Version Cambridge City Council report. This level of alcohol related crime is unacceptably high. It is therefore essential that the area remains in the CIA area in order to assist in reducing such crime.

Up to station road coulsd impact our area. Glisson Road will comment on this.

There are many alcohol outlets in Hills Road up to Purbeck Road not far from schools, a Sixth Form College and the Glisson Residential Area.

I live on Glisson Road and walk from there to the station down Hills Road and virtually every day down Glisson Road down Hills Road into the centre. The antisocial behaviour I encounter is usually around the Tesco on the corner of Glisson Road an Hills Road. It seems to me that the number of drunk men hanging around there has increased markedly during the last few years. It isn't an easy corner for me to avoid but I can't say that I feel safe there. Quite the reverse.

# Other comments made in regards the Assessment

It's good that the council is looking into this, though I would not want draconian measures introduced that interfere with the otherwise good atmosphere in the parts of the city I've commented above.

Cambridge is an international city and should have amenities to match. There are already laws to shutdown unruly and problematic establishments so why should the majority suffer because of the behaviour of a few.

PLEASE continue to issue CIAs AND respect them! LISTEN to residents and the police!

There are already more than enough shops with licences to sell alcohol and evidence of alcohol related incidents and crimes in these areas.

Regulation assists authorities in keeping citizens safe, especially vulnerable ones. Communities need help and the CIA is a useful tool to use.

I really resent whatever busybodies are trying to restrict alcohol sales in the Mill Rd Co-op. I live here, and want to be able to live a normal life and access amenities, groceries and beer/wine conveniently - I chose to live in a city centre for the buzz, business and culture.

I imagine I would have the same opinion concerning the areas I don't know as I do for the ones I do know. I feel alcohol is too accessible for the good of a lot of people.

I do not believe in the existence of the CIA. The problem is about people who do anti social behaviour not the vast majority of the people who live in the area who use the licensed premises. Some of the retailers are at fault but these do not include Tesco, Co-op, Sainsbury's..its the small shops selling high alcohol and illegal tobacco

I have responded yes to all locations. The reason for responding yes is that unless there is a consistency of approach to all areas , then the problem will move around to the areas of least resistance. I live close to Mill Road Railway Bridge and regularly walk up and down Mill Road. It is an uncomfortable experience to step across the drunks sleeping outside the Sainsbury Local , to put up with the abuse from their begging . I do not feel safe at night. Any increase in shops selling alcohol will exacerbate this situation

Not renewing the CIA is unthinkable but even if it remains in effect, it needs to be strictly enforced-which is not the case at the moment (as we see everyday on Petersfield Park.

This current situation feels quite out of control. It cannot just be ignored in the hope that it will go away. It won't!

Once there are a number of outlets selling alcohol, I don't see what difference one or more doing it would really make. The real problem with Mill Road is the persistent begging (some of which can become quite aggressive) and the drug dealing which goes on

They are a very good idea!

The CIA is necessary, but it is only effective if it is enforced. The policy of policing Mill Road with glorified traffic wardens who refuse to stop people cycling on the pavement, drinking, dealing drugs, or threatening others is a disaster. The policy of treating police concerns about alcool with derision, as evidenced in 2021, not only makes the situation on Mill Road worse, it damages relations between the police and the City Council. The police of making Councillor Robertson pay costs to Reward the overpaid lawyers retained by the Coop is utterly despicable, and the City Council owes him an apology and payment of his costs.

You need to find a way to tackle homelessness and drug abuse in Mill Road as well as alcohol.

There are more than enough outlets selling alcohol in Cambridge. There needs to be a clear policy in place to control unecessary further expansion of alcohol sales, no more "just one more" applications

Where I have indicated don't know it is because I do not know the area well enough. Overall I believe CIA's are a good thing.

We need it. Full stop.

I am disappointed that, even with a CIA, there are so many licensed premises on Hills Road a Mill Road. The alcohol related crime incidents and anti-social behaviour incidents create a stressful environment for a woman to go about her daily business. I cannot help but feel that the City Council has not considered with due seriousness how the very large number of licensed premises affects daily living, especially for women, in this are. Our freedom of movement is curtailed and our stress levels are high in what ought tome a safe environment. Being both disabled and female, I feel particularly vulnerable.